

# All Party Parliamentary Group (APPG) On Fair Banking Privacy Notice

***General (for members, former and prospective members, subscribers to our mailing list, meeting attendees and other interested parties)***

This privacy notice tells you what to expect when the APPG collects and processes your personal information.

## About us

**The APPG on Fair Banking** is a key driver for change and a forum for consultation and education that brings together Parliamentarians and organisations and individuals from the private and public sector who share the objective of creating a thriving and resilient relationship between lenders and their customers, including businesses.

Secretariat services to the All Party Parliamentary Group on Fair Business Banking are provided by not-for-profit company **The Athena Foundation Limited** (Athena).

## Contact details

Website (APPG): [www.appgbanking.org.uk](http://www.appgbanking.org.uk)

Public Enquiry Point: [info@theathenafoundation.org.uk](mailto:info@theathenafoundation.org.uk)

The Data controller is the Chair of the APPG, Lloyd Hatton, MP, House of Commons, London, SW1A 0AA who can be contacted via email: [lloyd.hatton.mp@parliament.uk](mailto:lloyd.hatton.mp@parliament.uk)

Secretariat email: [info@theathenafoundation.org.uk](mailto:info@theathenafoundation.org.uk)

Secretariat website: [www.theathenafoundation.org](http://www.theathenafoundation.org)

## What information we collect and use, and why

The information that the APPG and its secretariat, Athena, collect and process includes any data you may provide when you:

- visit this website
- contact us
- join the APPG
- subscribe to the mailing list of the APPG
- register to attend a meeting for which the APPG and/or its secretariat, Athena, is the convenor or a partner organisation
- attend any meeting or event convened or partnered by the APPG and/or Athena

We and our secretariat, Athena, process data for the purposes of responding to queries, maintaining and using membership and mailing lists, managing attendance at meetings and events and keeping minutes and records of those meetings.

We use the information that you have given us to provide you with updates and information on the work of the APPG, including meeting notices and minutes and invitations to attend events or participate in other

ways in the work of the APPG, including its research. By joining the APPG as a member or signing up to receive its newsletters and updates, you agree to be contacted with such information.

If you participate in or attend any meetings, roundtables or other events for which the APPG and/or Athena is an organiser or partner organisation, we may record personal information about you, including your opinions, in minutes or other records. Please note that under the rules which Parliament has set for APPGs, the names of APPG members (but not their contact details) and minutes of formal meetings and events are published on the group's website for 5 years. Consequently, it should be considered that views or opinions expressed in formal APPG meetings and events are made in public.

We may also use personal data for research and statistical analysis purposes to inform and advance the work of the APPG.

We may collect some or all of the following information about you:

- Your full name and title
- contact details including email address, phone number, address etc
- Your role and/or the organisation or business you represent or work for, where relevant
- Information about how you use this website
- A record of your attendance at meetings and other events
- Information about activities you have taken part in, including projects/workstreams you have contributed to or supported or emails you have opened.
- Views, opinions and experiences, and any other details you express at meetings, roundtables and events or in other project work
- Photographs and/or audio and/or video footage taken at meetings or events
- Personal case history details

Some of this data may be sensitive or “special category” data, such as political and philosophical opinions and views or information about health or race/ethnicity.

This website is hosted by Squarespace. Squarespace collects personal data when you visit this website, including:

- Information about your browser, network and device
- Web pages you visited prior to coming to this website
- Web pages you view while on this website
- Your IP address

Squarespace needs the data to run this website, and to protect and improve its platform and services. Squarespace analyses the data in a de-personalized form.

#### Cookies

This website uses cookies and similar technologies, which are small files or pieces of text that download to a device when a visitor accesses a website or app. For information about viewing the cookies dropped on your device, visit [The cookies Squarespace uses](#).

[These necessary and required cookies are always used](#), which allow Squarespace, our hosting platform, to securely serve this website to you.

[These analytics and performance cookies](#) are used on this website, as described below, only when you acknowledge our cookie banner. This website uses analytics and performance cookies to view site traffic, activity, and other data.

This website collects personal data to power our site analytics, including:

- Information about your browser, network, and device
- Web pages you visited prior to coming to this website
- Your IP address

This information may also include details about your use of this website, including:

- Clicks
- Internal links
- Pages visited
- Scrolling
- Searches
- Timestamps

We share this information with Squarespace, our website analytics provider, to learn about site traffic and activity.

When you submit information to this website via our newsletter subscription form, we collect the data requested in the webform in order to track and respond to your request. We share this information with Squarespace, our online store hosting provider, so that they can provide website services to us. We also share this information with Microsoft and Intuit Mail Chimp for storage and data porting.

### Lawful bases and data protection rights

Under UK data protection law, we must have a “lawful basis” for collecting and using your personal information. There is a list of possible lawful bases in the UK GDPR. You can find out more about lawful bases on the ICO’s website.

Which lawful basis we rely on may affect your data protection rights which are in brief set out below. You can find out more about your data protection rights and the exemptions which may apply on the ICO’s website:

- **Your right of access** - You have the right to ask us for copies of your personal information. You can request other information such as details about where we get personal information from and who we share personal information with. There are some exemptions which means you may not receive all the information you ask for. [You can read more about this right here.](#)
- **Your right to rectification** - You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. [You can read more about this right here.](#)
- **Your right to erasure** - You have the right to ask us to delete your personal information. [You can read more about this right here.](#)
- **Your right to restriction of processing** - You have the right to ask us to limit how we can use your personal information. [You can read more about this right here.](#)
- **Your right to object to processing** - You have the right to object to the processing of your personal data. [You can read more about this right here.](#)
- **Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. [You can read more about this right here.](#)
- **Your right to withdraw consent** – When we use consent as our lawful basis you have the right to withdraw your consent at any time. [You can read more about this right here.](#)

If you make a request, we must respond to you without undue delay and in any event within one month. To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

## Our lawful bases for the collection and use of your data

Our main lawful base for collecting or using personal information is:

- **Legitimate interests** – we’re collecting or using your information because it benefits you, our organisation or someone else, without causing an undue risk of harm to anyone. All of your data protection rights may apply, except the right to portability. Our legitimate interests are:
  - Advancing the aims and objectives of the APPG in the public interest and towards the wider vision of a sustainable financial system that works for the whole of society rather than just a few.

The only exception to this is if we contact you with information about the work of the APPG, when we rely on:

- **Consent** - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time. You can do this by contacting [info@theathenafoundation.org.uk](mailto:info@theathenafoundation.org.uk) or via the “Unsubscribe” link at the bottom of our email communications.

## Where we collect personal information

Most of the personal information is provided to us directly by you. We may also collect your information from the following:

- APPG officers and members, other Members of Parliament (MPs), Peers and/or their offices
- Meetings and events
- Other third parties, for instance representatives and advisers including lawyers
- This website, including via cookies

## Who we share information with

Your personal information will be accessed and processed by the APPG’s Chair and other officers, its secretariat and their respective authorised team members and, where appropriate, and with the express permission of the APPG or Athena, by other professionals working for us. We will also share your personal data with contracted data processors, including standard UK-GDPR compliant professional tools provided by Microsoft, Google and Intuit MailChimp, ([Mailchimp](#)), which we use for secure data storage and to manage our mailing list and send out communications. We will never sell your information to other organisations.

## How long we keep information

We will hold your information securely and we will keep it for as long as is necessary. This may be for a minimum of five years, or longer in the case of data used for research and statistical analysis purposes. We will not retain your personal information if it is no longer required and will then ensure that it is permanently deleted from our systems and those of our contracted data processors

### How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>

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